

HKTVmall Gift Voucher Redemption Code Terms & Conditions

Redemption Code:

- The redemption code can only redeem the assigned quantity and amount of HKTVmall vouchers.
- The redemption code can only be redeemed once.
- The redemption code/ e-Gift voucher cannot be exchanged to cash or Mall Dollar cash rebate.
- The redemption code cannot be used to settle any delivery charges and/ or extra charges arising from merchant delivery.

How to Redeem:

- You must log in to HKTVmall account to redeem the HKTVmall vouchers.
- Once the redemption code is redeemed successfully, the HKTVmall e-Gift vouchers will be sent into your account and it cannot be transferred to other accounts.

e-Gift vouchers:

- This e-Gift voucher can only be used for online purchase at HKTVmall through its website (www.hktvmall.com) or mobile applications. (This e-Gift voucher is not applicable on shopping in HKTVmall O2O shop, online shopping at HKTV Lite, payment by HKTVpay, transactions made at HKTVexpress, or any add on app or service)
- This e-Gift voucher cannot be used to purchase HKTVmall e-Gift voucher, Pre-Sale Fruits (O2O Pickup Only), AXA Insurance products, all products in gift card & e-voucher category (including Google Play Gift Code, App Store & iTunes Gift Card and music platform, streaming and gaming gift card).
- To enjoy both coupon code and e-Gift voucher discount in the same order, please enter coupon code first before choosing the number of e-Gift voucher to be used and then checkout the order.
- No refund or exchange for Mall Dollar will be made for any unused balance of the e-Gift voucher.
- Maximum of 10 e-Gift vouchers can be used in each order.
- Hong Kong TV Shopping Network Company Limited is not responsible for lost or stolen of the redemption code or e-Gift voucher.
- For detailed terms and conditions, please refer to HKTVmall.

購物禮券換領代碼:

- 此購物禮券換領代碼只可換領指定數量及額值之 HKTVmall 電子購物禮券。
- 此購物禮券換領代碼只可兌換一次。
- 此購物禮券換領代碼不可兌換現金或Mall Dollar現金回贈。
- 此購物禮券換領代碼並不可用作支付所有運費及商戶派送之附加費。

如何換領電子購物禮券:

- 必須登入帳戶方可兌換 HKTVmall 電子購物禮券。
- 此購物禮券換領代碼一經兌換及確認, 電子購物禮券將被發送至進行兌換的帳戶; 兌換後之購物禮券並不可轉讓至其他戶口。

電子購物禮券:

- 此電子購物禮券只適用於www.hktvmall.com或HKTVmall手機應用程式作網上購物 (不適用於HKTVmall O2O 店內購物, HKTV Lite App 網上購物, HKTVpay付款及 HKTV極速送之訂單或其他附加應用程式 / 服務) 。
- 此購物禮券不適用於購買 HKTVmall 電子購物禮券, 預購水果 (只限門市取貨), AXA保險產品, 所有禮品卡及點數卡類別產品(包括Google Play 禮品代碼, App Store & iTunes Gift Card 數位代碼, 音樂平台、影視平台及遊戲禮品卡)。
- 客人如欲於訂單中同時使用優惠碼及電子購物禮券, 請先輸入優惠碼, 再輸入使用電子購物禮券的數量, 然後付款。
- 付款總額若少於購物禮券的面值, 餘數會被自動扣除, 不可兌換現金或Mall Dollar現金回贈。
- 每張訂單可使用最多10張購物禮券。
- 香港電視購物網絡有限公司不會因人為錯誤 (如丟失或被盜) 而重發換領代碼或購物禮券。
- 有關條款及細則之詳情, 請參閱HKTVmall。